

501 Ways To Roll Out The Red Carpet For Your Customers Easy To Implement Ideas To Inspire Loyalty Get New Customers And Make A Lasting Impression By Donna Cutting

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"Pressestimmen 'This is more than a book, it is a continuous resource for anyone who wants to take their customer service to the highest level possible. Donna draws on her extensive experience working with companies to create red carpet service. This book belongs on the desk of every leader and in the mind of anyone who impacts customer loyalty.'--Barry Banther, best-selling author of A Leader's Gift--Reviews'Customer service is everyone's job. It's not a department. It's a philosophy. This outstanding book provides anyone, in any job, in any size company ideas to help you deliver first rate

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Über den Autor und weitere Mitwirkende Donna Cutting is the founder and CEO of Red-Carpet Learning Systems, Inc., a consulting firm that provides tools and training to help leaders engage their teams to deliver world-class customer service. She's a popular keynote speaker, and her experience as an actress clearly informs her high-energy, theatrical, and comedic speaking style. She is the author of The Celebrity Experience: Insider Secrets to Delivering Red-Carpet Customer Service (Wiley, 2008). As a speaker and consultant she works with a wide variety of clients, including those in healthcare, senior living, entertainment, retail, financial services, pharmaceuticals, and others. Donna happily lives in Asheville, North Carolina, with her husband, Jim, and their two dogs, Moxie and Tonks."

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She is the founder and ceo of red carpet learning systems and she s also the author of a book we are going to talk about today called 501 ways to roll out the red carpet for your customers donna thanks for joining me donna cutting h

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Marketing podcast with donna cutting podcast transcript my guest on today s episode of the duct tape marketing podcast is donna cutting csp founder amp ceo of red carpet learning systems she is also the author of 501 ways to roll out the red carpet for your customers think about

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Donna cutting is mitted to teaching people to deliver great customer service

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